How to Pay Off a HERO Assessment

You can pay off your HERO assessment balance at any time without prepayment penalties. You’ll need to pay off the remaining project cost, financing fees and associated bond interest. Here’s how...

Start the process by calling HERO Property Advisors at 855-225-HERO (4376).

Let them know you need a Complete Payoff Statement. The statement will be sent to all requested parties within 5-7 business days.

Once you receive the statement, send payment.

Be sure to follow the instructions on the Complete Payoff Statement when submitting payment to avoid any delays. It must be received by the Valid-Through date listed on the statement.

Once the payment is processed, a Notice of Discharge for the HERO assessment will be recorded on the property.

If property taxes were paid through an impound account...

The homeowner will need to contact their lender to understand when and how their mortgage payment and escrow account will be adjusted.